

U.S.Bank

CRA Public File

Written Comments and Corporate Responses

State of Idaho Rating Area

2022



200 6th Street
Pottlatch, ID 83855

October 10, 2021



Dear [REDACTED],



Use your smartphone or mobile device to deposit checks and manage your finances securely. Get more information on mobile use at usbank.com/mobile.

You have entrusted U.S. Bank with your financial needs and we truly appreciate you as a customer.

As you may know, we temporarily closed the U.S. Bank Pottlatch branch at 200 6th Street, Pottlatch, ID. Understanding that customers' banking preferences adapt to their needs, we made the decision to close this location permanently.



Visit usbank.com to check your balances, transfer money, pay bills and view statements.

You may have visited, opened an account at this branch and we felt it was important to inform you personally.

We understand that closing a branch can be an inconvenience, but we are dedicated to helping you and our community through this transition. For your convenience, a local U.S. Bank branch and ATM map can be found on the back of this letter. You can also find a full list of U.S. Bank branches and ATMs at usbank.com/branches.



Contact our 24-hour service center at 800.USBANKS (737-2257) for your accounts or speak to a customer service associate.

You can manage your money anytime with our convenient online, mobile and phone services. Visit usbank.com for more information on how to utilize our services.

Please note: This change will not affect your accounts. If there were any no interest in your account, please contact our dedicated call center at 888.713.9299 - we're available to help!

We are grateful for your use of our services and look forward to continuing as your banking partner.



Visit usbank.com/book to schedule a complimentary in-branch visit with a bank representative.

Sincerely,



District Leader

This is not a
by keeping down
limited phenomena
and slowly substituted
these ideas

I do not
about your
Case about your
view which does not
include saving the
people. Share or you'll



