

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Ohio Rating Area

Q1 2023

CRA Public File – Written Comments  
Q1 2023

**CRA Public File – Written Comments**  
**Q1 2023**  
**State of Ohio Rating Area**

**Social Media Comment**

**Facebook Public Comment on January 4, 2023**

Bring a branch back to Trumbull Co. Ohio or I'll be thinking about moving all of my banking elsewhere.  
The closest is over 30 miles from my driveway.

**U.S. Bank Response on January 4, 2023**

Good morning. Thank you for reaching out. We un-3.3 (n)0.am 0.6 (n 0.6 (n 0.6 4.9)0.78gls)08.6 (m)7.2 00 7715.4.3 (g-08

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Ohio Rating Area

Q2 2023



---

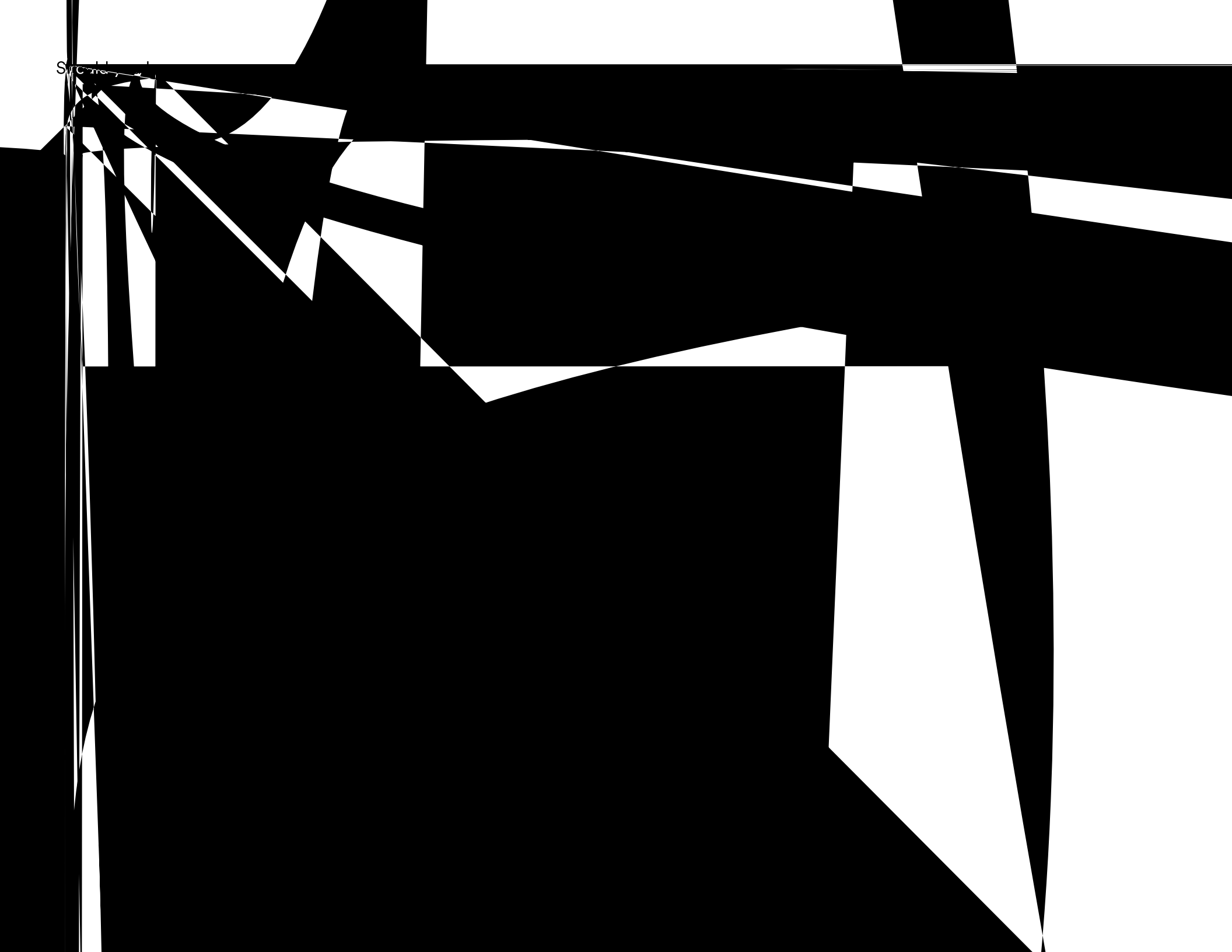
)URP  
6HQW  
7R  
6XEMHFW

RCEHKDQIHFXW&RPHXQLFDWBRDQVHGLW  
7XHVGD\ 30  
<RXUHFHQWXLU\

Thank you for you



S. C. 100



U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Ohio Rating Area

Q32023



CRA Public File Written Comments  
Q3 2023  
State of Ohio Rating Area

Social Media Comment

Facebook Public Comment on August 24, 2023

Thanks for closing my branch in Brunswick, Ohio, time to switch banks.

U.S. Bank Response on August 24, 2023

Hello. We certainly don't want to lose your business. We understand the changes in operations are a



U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Ohio Rating Area

Q42023

CRA Public File Written Comments  
Q4 2023  
State of Ohio Rating Area

#### Social Media Comment

Facebook Public Comment on October 14, 2023

I am very upset about the notice that we received about US bank closing the Aurora Ohio branch we have been patrons of that location for over 23 years

U.S. Bank Response on October 16, 2023

Hello. To enhance our service capabilities, we have consolidated some locations. Customers can manage their account any time through online banking <http://usbank.com>, our mobile banking app, our Customer Service at 800.872.2657, and at the ATM. A full list of U.S. Bank branches and ATMs can be found at <http://usbank.com/locations>. All the best.