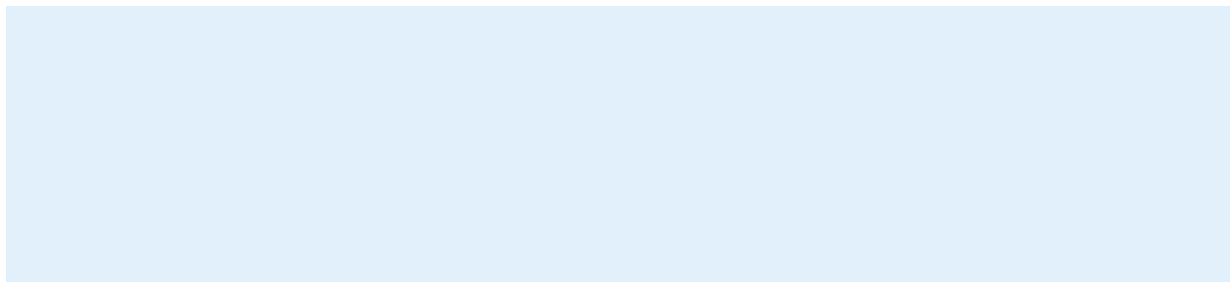


Preparing for the Future Today

Robotic Process Automation

February 4, 2021

U.S. Bank Commercial Real Estate





What
enticed
your



Use case payment remittance

Challenge to solve for: Manual process of receiving 100+ electronic payment remittance emails monthly and importing data to the accounting system.

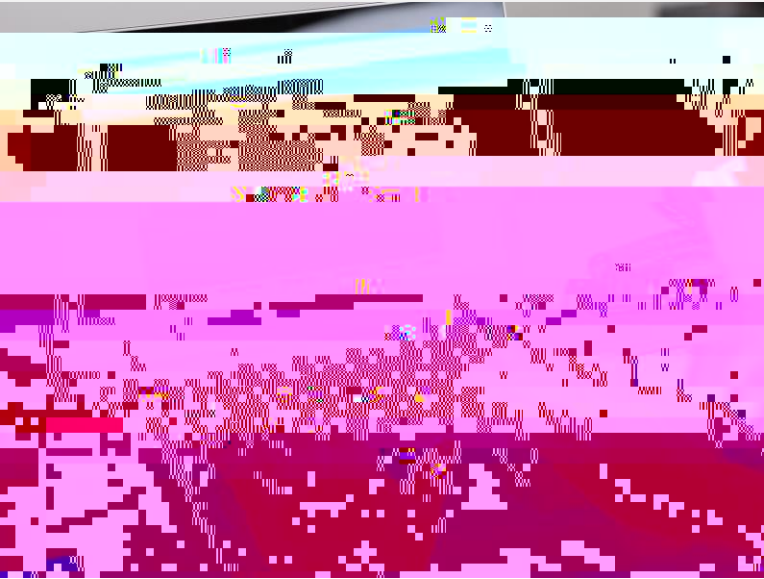


Bot impact

- Automates process from extracting to importing
- Eliminates manual entry and keying errors
- Saves team about five hours a month
- Provides time back for reviewing and completing more value-add tasks

Use case bank reconciliation

Challenge to solve for: Time consuming and manual process of downloading and saving statements for over 300 accounts across 10 to 15 banks.



Bot impact

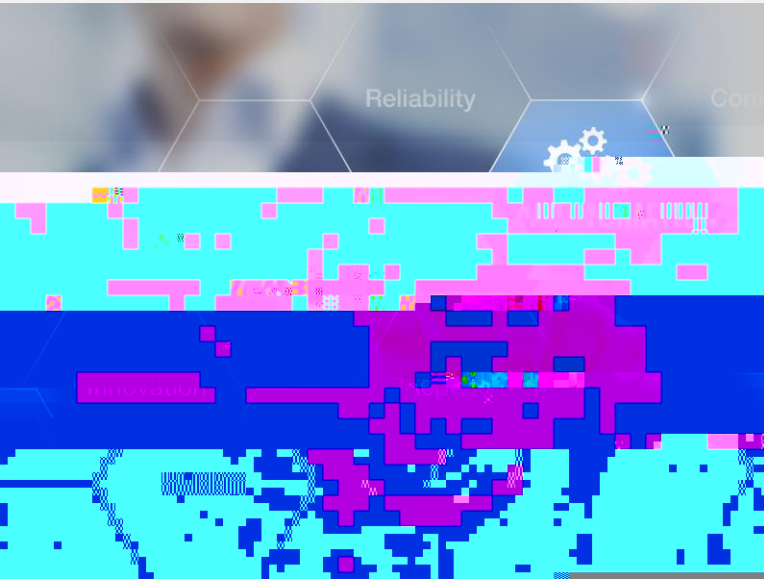
Logs on to bank site, downloads and saves statements in a specific format

Eliminates human error

Saves about 70 hours a month in work so team can spend more time on the review flagging items and identifying account issues

Use case new vendor setup

Challenge to solve for: Time consuming, manual and error prone A/P process of setting up new vendors. Normal SLA was 72 hours.



Bot impact

Recognizes if request is an existing vendor or can create new in the system

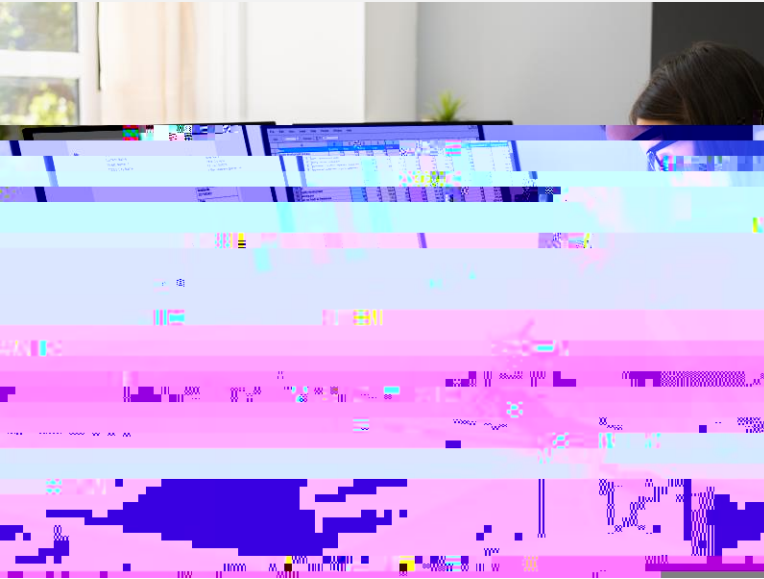
Provides confirmation vendor number to requestor

Eliminates typos and human error

Reduces process to a 1-hour SLA

Use case invoice coding

Challenge to solve for: All invoices come into company A/P system without



Bot impact

Uses payment history to determine coding based on location and vendor basis when possible

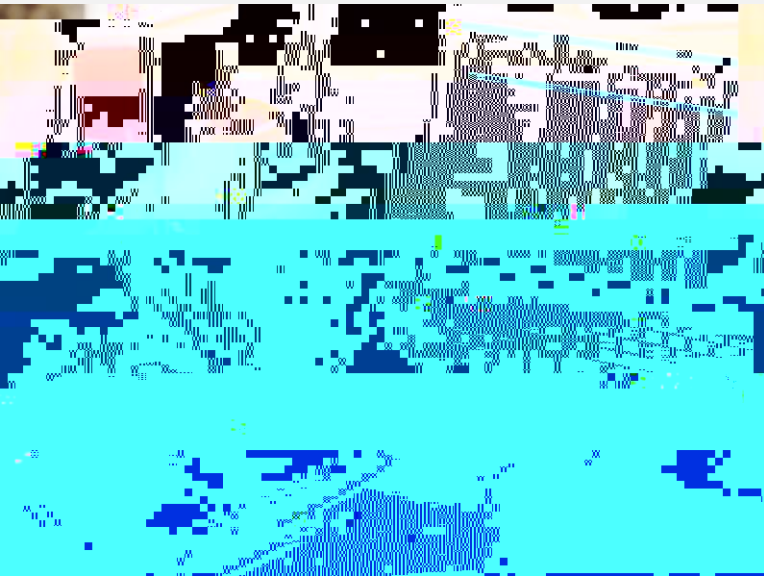
Precodes about 70% of invoices for operations so that they just need to double check now

Use case



Use case sales and use tax

Challenge to solve for: Manual task of pulling various reports and aggregating data for every payment made. The data work took away from the analytical review, creating more work for tax team.



Bot impact

Pulls payments, aggregates data and creates the excel file

Enables A/P employee to review a smaller data set and provide decision for tax team

Saves company about 10 hours a month

RPA can impact all facets of your business

Use cases outside of treasury include



Marketing tasks
(google review responses)

Project cost
tracking

Moving files and
extracting data

HR work
(new employee setup)

What does return on investment look like?



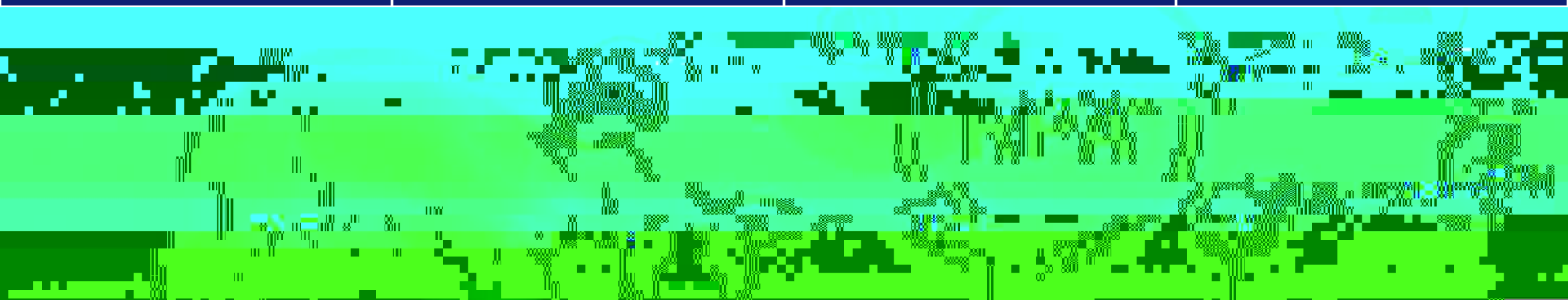
Dollars saved labor costs
Hours saved time given
back to staff
Increased associate
satisfaction more value
driven work



Obtain buy-in from all departments across company, especially IT

Assess options before moving forward
easier path

Use a flow chart and think through the



Thank you for attending today.

